

Paul GRIFFIN
State manager
Synergy Security
RE- Excellent work.

Paul,

I thought it appropriate to let you know about the excellent work of two of your staff in relation to locating a missing child at the Toombul shopping centre on the 10/11/2011.

These Security officers working that day were Tina RICHARDS and Oren BURG. At about 1030 Tina was informed about a 13 year old child with down syndrome who had gone missing from his school group and has provided me with a very good description to work off. Tina did a great job in obtaining all this information from the school teacher who was in a state of panic. This information was then conveyed to the other security officer Oren and arrangements were made by myself to search for the child in specified areas.

About 15 mins later Oren has managed to find the 13 year old within KMART based on observant and thorough patrolling in good health and has advised myself and the teacher of his whereabouts.

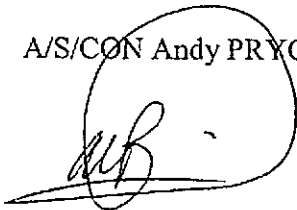
The Queensland Police service takes matters of missing persons very seriously and in this case the missing child would have been considered high risk based on his special needs. The incident may not have been resolved as quickly if Police and security did not work as efficiently as happened today.

I further wish to acknowledge Tina and Oren's work ethic and ability to keep calm where a sense of heightened urgency exists from members of the public and believe that they are assets to your company and certainly to shop owners and patrons alike who are here on a daily basis.

If you need to discuss this any further please feel free to contact me,

Take it Easy

A/S/CON Andy PRYCE-DAVIES

A handwritten signature in black ink, appearing to be 'APD', is written over a circular stamp or mark.

Officer in Charge

TOOMBUL POLICE BEAT
Shop 125B - Centro Toombul